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### Summary of Qualifications

Multifaceted and result driven Industrial Engineer with extensive experience in the Pharmaceutical industry in areas such as Material Management, Production and Human Resources. Hands on experience in Supply Management, Production Planning, Inventory Control, Process Improvement, Project Management and leading teams to achieve objectives. Hard worker, organized and self motivated person who embraces new responsibilities to meet organizational strategies. Awarded for achieving objectives and improvements with passion and urgency. Computer literacy with strong knowledge of BPCS, and Networking Programs for Supply Chain Processes. Fully bilingual in English and Spanish. Member of the Colegio de Ingenieros y Agrimensores de Puerto Rico (CIAPR), the American Production and Inventory Control Society (APICS) and the Institute of Industrial Engineers (IIE).

### Accomplishments

- Successfully lead the activities in site to re-launched leading product under a Consent Decree environment. Attained 100% customer service after re-launching.
- Lead and participated in the implementation of supply chain processes and electronic systems to fully integrate the site to the corporate systems and new ways of working after merger.
- Constructed a network with other sites within the company to make fast and efficient decisions regarding product supply among sites to keep customer service at 100%.
- Directed activities in site to establish a new contract manufacturer obtaining approval on time to support continuous supply of samples to Marketing.
- Conducted a complete validation project to increase the batch size for a tablet dose product. This resulted in a better utilization of the blending equipment, elimination of out of specification analysis and liberating a manufacturing area that could be used for new projects.
- Modified the layout of tablet compression rooms by improving the handling of the blend being loaded to the machines. As a result, the operation was performed efficiently, reducing production time and in compliance with safety good practices.
- Participated in the design of the new strategic, tactical and operational roles to secure the implementation of the new team structure organization facilitating the people in their transition to their new roles.
- Participated in the design and implementation of the new team performance evaluation system to empower team members to achieve organizational goals.
- Supported FDA Consent Decree Remediation Projects to achieve compliance with FDA commitments.

## Professional Experience

GlaxoSmithKline Pharmaceuticals, Cidra, Puerto Rico 2002 - 2007

### Supply Manager

- In charge of supplying one of our leading products to all markets around the world.
- Managed the replenishment of USA finished goods inventory to support \$5 billion sales market.
- Implemented Customer Service Agreements with customers to negotiate and improve the planning parameters and supply chain practices.
- Leading international and multidisciplinary teams by developing project management plans for the introduction of new products in international markets, considering quality, packaging presentations development and engineering, validation, specific country regulations, procurement and production plans.
- Developed Budget and Master Production Plans to comply with business strategies.
- Supervised Production Planners and Schedulers.

Production Planner for the International Markets 2000 - 2002

- Provided customer service and supply of all products to more than 20 international markets.
- Liaison with Central International Logistics, in UK, to introduce products to new markets and implement changes to the existing packaging presentations.
- Coordinated new projects to improve packaging process in the International packaging line.

Productivity Improvement Analyst and Process Improver for a Manufacturing Area  
1997 - 2000

- Implemented projects to increase productivity, guarantee product quality and ensure a safety workplace in the Capsules and Tablets manufacturing areas.
- Worked closely with production operators to implement their ideas for improvement.
- Created and expedited capital expenditures to support projects and improvements.
- Developed new ways of working of an Administrative Service Area for the company.
- Developed and implemented the production standards and recommended improvement practices for the Tablets manufacturing areas.

Human Resources Facilitator 1994 - 1997

- Coordinated the activities for the implementation of the organizational transformation, from traditional to team based, by providing training, guidance and necessary skills to the process operators and professional population interacting within the business units.
- Acted as a representative of Human Resources in the Packaging Business Unit by providing training to the associates, creating and canceling temporary contracts, providing coaching and counseling, organizing company activities and interviewing new candidates.

Manufacturing Engineer 1993 - 1994

- Lead the Ergonomic Committee in charge of designing the ergonomic program for implementation of improvements to the processes and facilities throughout the company.

- Organized and conducted the International Ergonomic Conference with the participation of important speakers and company employees from Latin American.

USA Technical Operations Planner, in Philadelphia 1993 - 1993

- Cross training assignment of 1 year to the Production Planning, Inventory Control and Physical Distribution Department at Corporate Headquarters.
- Created the Production Plans for a manufacturing site in Philadelphia.

Inventory Control Administrator 1989 - 1992

- Established, maintained and monitored the inventory policy throughout the company.
- Worked closely with Marketing and US Technical Operations in the introduction of new products and the coordination of changes in the existing packaging presentations.
- Supervised associates responsible for placing materials requisitions and assuring accurate inventory levels in MIS system.

Production Scheduler and Production Planner 1986 - 1989

#### Education

Universidad de Puerto Rico, Río Piedras, Puerto Rico  
MBA in Production Management (Dean List)

Universidad de Puerto Rico, Mayagüez, Puerto Rico  
BS in Industrial Engineering (Cum Laude; Tau Beta Pi and Alpha Pi Mu Engineering Honor Societies)

#### Certifications and Trainings

- Green Belt Certification, by GlaxoSmithKline Pharmaceuticals, Cidra, Puerto Rico
- Quality Education System Instructor and Quality Improvement Process Management Certification , by The Quality College of Philip Crosby Associates
- Black Belt Training, by GlaxoSmithKline Pharmaceuticals, Cidra, Puerto Rico
- Basics of Supply Chain Management (30 contact hours), by the American Production and Inventory Control Society (APICS)
- “Del liderazgo tradicional al liderazgo contemporáneo: Nuevos retos y destrezas”, by Ivonne Moreno Velázquez, PhD and Carlos Toro Díaz, PhD.
- “Comunicación eficaz y relaciones humanas” , by Dale Carnegie & Associates, Inc.